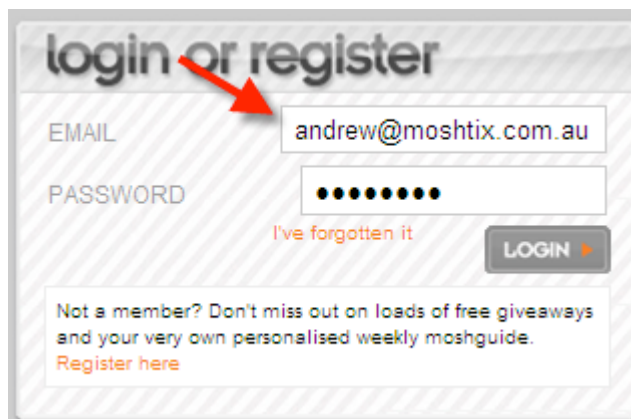


## SPLENDOUR TICKET REISSUE PROCESS.

To reissue your Splendour in the Grass tickets into another name that are already up for re-sale, please follow the below instructions

Please login to the moshfile that you have purchased the Splendour in the Grass tickets with. This is also the email address that you needed to place the tickets up for resale.



login or register

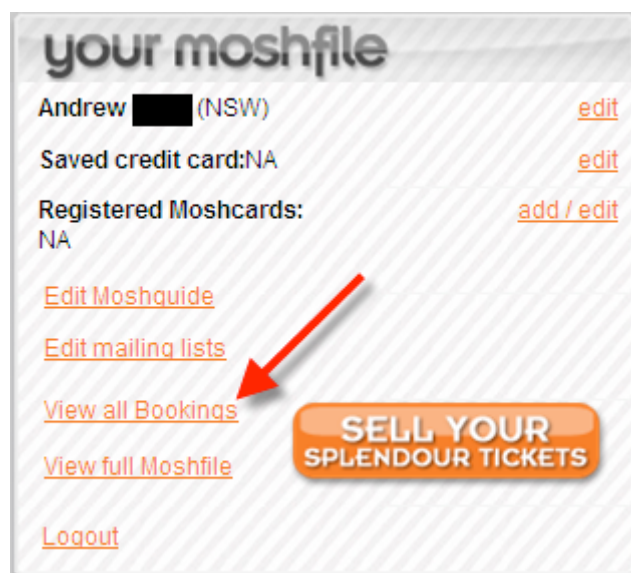
EMAIL

PASSWORD

[I've forgotten it](#)

Not a member? Don't miss out on loads of free giveaways and your very own personalised weekly moshguide.  
[Register here](#)

Once you have logged in, please click on the link "[View all Bookings](#)" to bring up your booking history in your moshfile



your moshfile

Andrew [REDACTED] (NSW) [edit](#)

Saved credit card:NA [edit](#)

Registered Moshcards: [add / edit](#)  
NA

[Edit Moshguide](#)

[Edit mailing lists](#)

[View all Bookings](#)

[View full Moshfile](#)

[Logout](#)

**SELL YOUR SPLENDOUR TICKETS**

Once you have located your original Splendour in the Grass tickets, please click the "[Re-issue](#)" link to proceed

**SPLENDOUR IN THE GRASS 2011**  
FRI 29 JULY, 'Woodfordia' 11:00 AM  
ORDER DATE: 24 May 2011  
TICKET QTY: 2  
ENTRY METHOD: Barcode  
CREDIT CARD: [REDACTED]  
[Print PDF ticket](#) | [Re-send](#) | [Re-issue](#)

Please select the radio button for the ticket/s you want to re-issue and make sure it is ticked before clicking the Re-issue button

**booking details**

Ticket Type	First Name	Last Name	DOB	Re-Issue	PDF Ticket
Event Only Ticket	Nadine	Frith	08/Aug/1978	<input checked="" type="checkbox"/>	<a href="#">Print</a>
Event Only Ticket + Carbon Offset	Charlie	Sheen	02/Apr/1995	<input type="checkbox"/>	<a href="#">Print</a>
Event & Camping Ticket	Jerry	Seinfeld	03/Apr/1995	<input type="checkbox"/>	<a href="#">Print</a>
Event & Camping Ticket + Carbon Offset	Arj	Barker	04/Sep/1980	<input type="checkbox"/>	<a href="#">Print</a>

Fill out the relevant payment and ticket details for the new attendee and hit Re-issue button

**PAYMENT GATEWAY: SECUREPAY**

**BOOKING DETAILS**

Booking ID: 24538584  
Event: Splendour in the Grass 2011  
Start Date Time: 29/07/2011 11:00 AM  
Venue: Woodfordia

**TICKET DETAILS**

Ticket: Event Only Ticket + Carbon Offset

First Name:

Last Name:

Date of Birth:

**PAYMENT DETAILS**

Re-Issue fee: \$20.00

Card Holder Name:

Card Number:

CVV number:

Card Type:

Expiry:

This will now Re-issue the tickets into a new name and send this to your registered email address. If you have already put your tickets up

booking details						
Ticket Type	First Name	Last Name	DOB	Re-Issue	PDF Ticket	
Event Only Ticket	Nadine	Frith	08/Aug/1978	Reissued		
Event Only Ticket + Carbon Offset	Charlie	Sheen	02/Apr/1995	<input type="checkbox"/>	<a href="#">Print</a>	
Event & Camping Ticket	Jerry	Seinfeld	03/Apr/1995	<input type="checkbox"/>	<a href="#">Print</a>	
Event & Camping Ticket + Carbon Offset	Arj	Barker	04/Sep/1980	<input type="checkbox"/>	<a href="#">Print</a>	


[Re-Issue](#)

The Reissued ticket will now be found in your “view all bookings” tab. The order date will correspond to your re-issue date

<b>Original booking</b>	<b>SPLENDOUR IN THE GRASS 2011</b> FRI 29 JULY, Woodfordia 11:00 AM ORDER DATE: 03 May 2011 TICKET QTY: 4 ENTRY METHOD: Barcode CREDIT CARD: 41111xxxxxx11111 <a href="#">Print PDF ticket</a>   <a href="#">Re-send</a>   <a href="#">Re-issue</a>
<b>Reissue fee</b>	<b>SPLENDOUR IN THE GRASS 2011</b> FRI 29 JULY, Woodfordia 11:00 AM ORDER DATE: 23 May 2011 TICKET QTY: 1 CREDIT CARD: 41111xxxxxx11111
<b>New ticket</b>	<b>SPLENDOUR IN THE GRASS 2011</b> FRI 29 JULY, Woodfordia 11:00 AM ORDER DATE: 06 Jul 2011 TICKET QTY: 1 ENTRY METHOD: Barcode CREDIT CARD: 41111xxxxxx11111 <a href="#">Print PDF ticket</a>   <a href="#">Re-send</a>   <a href="#">Re-issue</a>

**Pdf Ticket - A - Hogg**  
 ticketsupport@moshtix.com.au on behalf of Splendour in the Grass [2479@moshtix.com.au]  
 Sent: Wed 6/07/2011 10:00 AM  
 To: Frith, Nadine

Message | Ticket\_A\_Hogg.pdf (135 KB)



Customer Number: 459477

**Nadine Frith**  
 STREET  
 SUBURB, NSW  
 1111, Australia  
 Email: [nadine@moshtix.com.au](mailto:nadine@moshtix.com.au)

## Tax Invoice / Confirmation

<b>Order Number</b>	24538667
<b>Order Date</b>	06/Jul/2011

TICKETS	TOTAL
Splendour in the Grass 2011 (46600) Woodfordia (QLD), 29/Jul/2011	\$401.50
Event Only Ticket - Andrew Hogg (24538667-68-n0)	

FAQ's

- How many times can I reissue my ticket? You are able to change the name on your ticket once. Any subsequent requests will be handled on a case by case basis at the discretion of Moshtix and the promoter.
- Do I have to use the same credit card that I used to purchase the ticket? No any valid credit card will be able to be used as long as the card holder has authorised the use
- I had my ticket up for resale, it is still listed as pending, can I reissue it? Yes
- If I reissue a pending ticket will I be charged an additional fee? Yes, please contact moshtix to let us know you have reissued the ticket and we will refund the fee you paid for the resale. Please include as much information as possible
- How can I contact moshtix? Please call 1300 438 849 or email [ticketsupport@moshtix.com.au](mailto:ticketsupport@moshtix.com.au)